

**Ministry of Health & Family Welfare (MoH&FW), Govt. of India, New Delhi**

**AMENDMENT NO. – I**

Dated: 28.06.2018

Name of Project: Supply, Installation, Customization, Integration, Testing, Training, Implementation & Commissioning of Queue Management System with 3 years onsite warranty for Temporary OPD at AIIMS, Raebareli.

Tender No. : HSCC/IT/AIIMS/Raebareli/Temp OPD/2018 dated 19/06/2018

Reply to Pre Bid Queries raised by bidders during pre -bid meeting held on 26.06.2018 at HSCC's Corporate Office, Noida

S. No	Volume, Page, Clause	Tender Document Clause	Pre-bid Queries	Reply
1	Volume I, Page 19, Point 19 in Serial No. 1. Features	QR code and bar code generation :	Are they really required? If yes, then which one or both? Please specify their function clearly.	As per requirement one or both may be required. No change, tender condition prevails.
2	Volume I, Page 26, Serial No. 3	Thermal Printer	Parallel interface is obsolete. Is it really required?	Amended. Refer to the point no. 1 at Annexure I.
3	Volume I, Page no. 27, Touch Screen Token Dispensing Kiosks, Point no.4	One Ticket roll with 5000 or more tickets should be used for token number issuing Ticket	Most printers support 80 meter paper roll (800 tokens). We feel that easy front loading of paper is more important than the longer spool of paper which will necessarily involve complicated loading from rear and result in avoidable support call.	Amended. Refer to the point no. 2 at Annexure I.
4	Volume I, Page-28 Patient browser based calling terminal	Page 28 The Patient browser based calling terminal should be connected to the Dr. Desktop system should be equipped with internet browser software for use with Web based application.	Why browser based calling terminal needs to be connected to Doctor's desktop? If doctor has a desktop, then he does not need any other calling terminal.	No change, tender condition prevails.
5	Volume II, Price Bid	Price Bid	You have asked for one server but the functional description of server mentions backup server. Do we need one or two servers? Please clarify.	Amended. Refer to the point no. 3 at Annexure I.
6	Volume I, Page-26 a.	Touch screen kiosk with 15" LCD/LED Screen	Make it 8"	No change, tender condition prevails.
7	Volume I, Page-26 Serial No. 4 Touch Screen Token Dispensing Kiosks	Operating System Support = Remove windows 8;	make it Android or IOS.	No change, tender condition prevails.
8	Volume I, Page-26 Serial No. 4 Touch Screen Token Dispensing Kiosks	Video Input DVI, VGA, HDMI	Remove.	No change, tender condition prevails.
9	Volume I, Page-25 Serial No. 2 42" LED	The Multimedia Display PC should be connected directly to the OPD's Wireless Network and should be equipped with Internet Browser for use with Browser based display application	Remove this sentence, not required any pc coz using android tv.	No change, tender condition prevails.
10	Volume I, Page-25 Serial No. 2 42" LED point no. b	The Multimedia software should be installed at Display PC distributed output to multiple TV screen.	Remove, coz we are using android tv. Do not required any display pc, software available in Google play store.  Replace this sentence in tender with " QMS Display application must be available in Google play store to display queue information for all department"	The requirements should be met by either way. No change, tender condition prevails.

Please note that this Amendment no. – I, shall form part of the tender and all others terms & conditions of the tender shall remain unchanged.

Prospective bidders are advised to regularly scan through HSCC e-tender portal <http://www.tenderwizard.com/HSCC> as corrigendum/amendments etc., if any, will be notified on this portal only and separate advertisement/communication will not be made for this.

General Manager (IT), HSCC (I) Ltd.  
For & on Behalf of MoH&FW, Govt. of India, New Delhi

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<b>S. No</b>	<b>Page, Clause</b>	<b>Tender Document Clause</b>	<b>Amended As</b>
1	Volume I, Page no. 26, Serial No. 3. Paper token on 3” (Or as per requirement) Thermal Printer	Interfaces - Serial, <b>Parallel</b> , USB, Ethernet	Interfaces - Serial, USB, Ethernet
2	Volume I, Page no. 27, Touch Screen Token Dispensing Kiosks, Point no.4	One Ticket roll with 5000 or more tickets should be used for token number issuing	One Ticket roll with <b>800</b> or more tickets should be used for token number issuing.  Bidder should provide at least 15-20 thermal token rolls for testing & operationalization of Temporary OPD.
3	Volume II, Price Bid, Serial No. 5	Supply, installation, testing and commissioning of Server PC (QMS Application, Database, Appointment and Backup <b>server</b> ) complete as per the requirement of site and with 3 years onsite OEM warranty.	Supply, installation, testing and commissioning of Server PC (QMS Application, Database, Appointment and Backup) complete as per the requirement of site and with 3 years onsite OEM warranty.